Quinita Garrett has worked in the capacity as Director of hotline services for 4  years and oversees Baltimore Crisis Response (BCRI’s) operations on the Here 2 Help hotline and National Suicide Prevention Lifeline.  She has been with Baltimore Crisis Response, for 8 years in various roles.  Quinita is a Licensed Clinical Professional Counselor, LCPC and also works with youth and adults providing individual and family therapy, as well as mobile treatment.  She has always had a passion for the behavioral health field, crisis work, and strongly believes in the importance of call center work.